



Goals, Objectives, Targets

Measures and Performances

Aegis Support Services attempts to accomplish and maintain a variety of objectives. In the following years, the company's main goal is to expand and realise its full potential. It is committed to offering high-quality services and constantly advertises to attract new clients, as well as collaborating with other local authorities such as the city council, hospitals, colleges, and universities.

Aegis Support Services intends to expand its community outreach and collaborate with local initiatives. The company intends to collaborate with local schools, charities, and small businesses. This will enable the firm to expand its prospects, boost brand awareness and provide assistance to other organisations.

Aegis Support Services continues to pursue and maintain accreditation in the security industry, allowing the company to be recognised as one of the top security service providers in the UK. This assures clients and workers that they have chosen to work with one of the top security companies in the market, one that is committed to mandatory licencing for all its personnel and ensures that every employee deployed on a job site is abiding by the law.

Client and employee satisfaction is a primary objective for Aegis Support Services. The company's capacity to provide high-quality services to its clients is dependent on maintaining a high-quality workforce. By implementing a reward and recognition plan, such as employee of the month or reward systems, the company ensures that employees feel valued for their efforts in providing a high-quality service to its clients.

The company's goal is to find and implement solutions to increase customer satisfaction. Aegis Support Services aspires to provide further training to employees in order to develop their abilities and help the company grow and prosper.

Surveys, site visit reports, consumer opinion gathering/feedback, and questionnaires are used to evaluate performance. The organisation plans to coach employees based on the data collected in order to help them increase their productivity.